



INDIAN MEDICAL ASSOCIATION GOES ECOFRIENDLY

IMAGE ADMINISTRATIVE OFFICE

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IMAGE COMMON BIOMEDICAL WASTE TREATMENT FACILITY - CBWTF

(Behind Gramalekshmi Mudralayam, Manthuruthy, Kanjikode West, Palakkad - 678623)

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Thiruvananthapuram

Date: 01.04.2021

Kind Attention: All IMAGE Affiliated Health Care Institutions

CIRCULAR

Sub: Suspension of IMAGE Service for Non-Payment of Monthly Operational Service Charges- Reg.

Dear Sir/Madam,

Please be informed that timely & regular payment of the Monthly Operational Charges is mandatory for uninterrupted Biomedical Waste Management Service of the IMAGE. This Circular is to remind our affiliated healthcare Institutions, for regular/prompt payment of the Operational Charges.

Kindly note that if the Healthcare Establishment is having pending payment dues, against their Monthly Operational Service Charges for more than 3 months, the service of IMAGE will be marked automatically "Suspended" by the software and the HCE will be marked as a "Defaulter" after 1 Month. If not restarted within one year, the affiliation of the healthcare institution will be "Cancelled".

Also be informed that if the status of a Healthcare Establishment is marked as **Defaulter** for the above said reason for more than 3 times; the affiliation of the particular Healthcare establishment will stand cancelled permanently without "further Notice". This cancellation of IMAGE service will also be informed immediately to the concerned authorities including the Pollution Control Board.

For restarting the service of such "Defaulter" HCEs, an additional Re-starting Penalty Fee of Rs.2,000/- and 10% of the defaulted amount will be charged along with the total pending dues.

Hence, you are requested to cooperate with us and avoid the inconvenience of the stoppage of this essential service of IMAGE due to non-payment of Operational Charges.

Please feel free to contact our office if you have any queries regarding this matter, at the following e-mail ID billing@imageimaksb.com with Cc to imageimaksbtvm@gmail.com

For IMAGE Customer Services, you may login to <https://customer.imimage.biz/>

Sincerely,

Dr Sharafudheen. K.P.,
Secretary, IMAGE IMAKSB



Unite To Serve the Nation & Profession